

# Project Feedback Process Workgroup

Meeting Agenda

June 20, 2024

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**Location:** via Teams

**Meeting ID:** 235 043 198 336 **Passcode:** GhdfhA

**Committee Members:** (14 members, 8 = Quorum\*)

Dave Johnson – Co-Chair, General Contractors  
 Kurt Boyd, Specialty Contractors  
 Marvin Doster, General Contractors  
 Lekha Fernandes, OMWBE  
 Bobby Forch, Jr., Disadvantaged Businesses  
 Thomas Golden, Design Industry-Architects  
 Art McCluskey, Owners, General Public

Jeff Gonzalez – Co-Chair, Owners, State  
 Karen Mooseker, School Districts  
 Mike Pellitteri, Specialty Subcontractors  
 Irene Reyes, Private Industry  
 Linneth Riley Hall, General Owner  
 Robynne Thaxton, Private Industry  
 Olivia Yang, Higher Ed

**\* Informed Proxies Count Toward quorum**

## AGENDA

11:00am	Welcome & Introductions	Information
11:05	Approve Agenda	Action
11:07	Approve Minutes from 5/16/2024	Action
11:10	Update on Preventative Process with PRC (Updating PRC Applications)	Discussion\ Action
11:45	Discuss Forum for issues other than violations of 39.10	Discussion
12:10	Review of Parking Lot items for other committee discussion or further action	Discussion
12:25	Next Meeting Agenda	Discussion
12:30pm	Adjournment	

### Workgroup Parking Lot:

- Who can stakeholders reach out to when they identify an issue or grievance? (*Clearinghouse, Discussion Forum*)
- What are the steps to take once an issue has been identified? **Create a Form with guidelines and protocols? Follow-up form when a complaint has been identified?**
  - If there is a form that can be filled out and submitted online, and who would check the inbox and respond to issues?
  - What is the process of closing the loop?
  - What is the level of documentation needed as issues or complaints arise?
- (1:1, contacting local trade association, bring to CPARB, use legislation changes only as a last resort)
- Who has the accountability authority? (Auditor’s Office? AG?)
- What are the metrics/issues? (*How/what to track*)
- What are the consequences of not complying with the statute? (*Levels of Escalation: Delay in project\cert approval by 30-60 days? Attend CPARB meeting to report on how resolved issue/complaint?*)
- What is the best way to educate the community? (*Best Practices, Lessons Learned, Education Conn. Comm. resources*)
- How can the information regarding feedback\grievances and consequences of noncompliance be distributed? (*Clearinghouse/Library of Issues for future reference if applicant comes back to PRC*)
- Owner Preparedness – examples what an ideal application will look like, what to avoid, links to best practices documents, etc.

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Notes:

- 1) Identify issue. ✓
- 2) Lowest level contact
- 3) Letter of notice – CPARB\PRC Chairs?

Dave & Jeff start 1<sup>st</sup> Draft ✓

How to collect issue date (trigger) (online form?) – add to Parking Lot

What level of documentation to collect info/respond?

Documentation via PRC inbox? Through PRC homepage?

Identify how to validate issue is an actionable concern.

Review Issue flowchart

How to start input, how to collect, next steps