

Washington State DEPARTMENT OF ENTERPRISE SERVICES

## **Clearing Microsoft Edge Cache**

1. Click on the ellipsis (3 dots) at the top right of your screen to open your settings menu and click on **History.** Or with Edge open hit the **Ctrl+H** buttons.



2. Your browsing history should open. Click on the trash can icon.



3. A pop-up mention will appear. In the Time range, select **All** Time. Check the boxes for **browsing history, cookies and other site data, and cached images and files**. Then click **Clear Now.** 

Time range		
All time $\checkmark$		
✓	Browsing history 3,283 items and more on syn from all signed-in devices tha Download history 45 items	ced devices. Clears history at are syncing.
~	Cookies and other site d From 430 sites. Signs you out	<b>ata</b> t of most sites.
~	Cached images and files Frees up less than 319 MB. So	ome sites may load more
Clea	r browsing data for Internet E	xplorer mode
This for <i>i</i> "Priv	will only clear browsing data fi Application Guard, go to that w racy and services".	rom Microsoft Edge. To do this indow and then "Settings" >
This shar only	will clear your data across all y on.page@des.wa.gov. To clear , <u>sign out first</u> .	our synced devices signed in to browsing data from this device

## **Clearing your Chrome Cache**

1. Click on the ellipsis (3 dots) at the top right of your screen to open your settings menu and click on **Clear browsing data**. Or with Chrome open hit the **Ctrl Shift** and **Delete** buttons.



2. Select **Basic** and make sure **Browsing history**, **Cookies** and other site data, and **Cached images and files** are checked. Click **Clear Data**.



3 | Clearing Your Cache and Cookies